Binom Simmate

User Manual



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WHAT IS SIMMATE?

Simmate is an application for managing a pre-installed Eurosim travel roaming SIM card, reviewing expenses and checking current rates.

Warning!

The application works without an Internet connection.

The application works only with a pre-installed, roaming Eurosim travel SIM card and does not display any information related to the second SIM card, if one is installed in the second slot of your device.

APPLICATION START

To start the application, tap the corresponding icon on the main screen of your device.



Warning!

Application does not require registration. The application selects the interface language corresponding to the interface language of your phone.



MAIN MENU

Start the application to access the main menu.



The Menu consists of the following list items:

- Check balance
- My numbers
- Check rates
- Call support
- Spent per month
- Hide Callback with a slider, which turn on/off this function



CHECK SIM CARD BALANCE

To check the balance of your Eurosim travel roaming SIM card, tap the appropriate menu bar.

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Balar	nce Check balance
	My numbers
	Check rates
	Call support
C	Spent per month
Hide Ca	allback
-	

This initiates a query, the result of which is displayed in the center of the screen.





TOP UP SIM CARD BALANCE

You can top up the balance of your SIM card on the website http://www.eurosim.travel/ in **"Add funds"** section.



Warning!

Eurosim travel SIM card has no expiration date and requires no monthly fees. We offer "Pay as you go" approach according to the applicable tariffs.

Please enter your number, order amount, choose currency and fill in the customer details.

	37121666666
Order amount: *	100
Currency:	USD
Customer da	ita
First name: *	Binom
Last name: *	User
Address: *	Beverly Hills, California
ZIP code: *	12345
E-mail: *	username@binom.mobi

TOP UP SIM CARD BALANCE

After submitting, you will be redirected to the payment gateway, where you need to enter your bank card details to complete the payment.



Users who can access their account via Fundsmate can instantly top up the balance of SIM card directly in the application.

Corporate clients can add funds via bank transfer.

SHOW NUMBER

To view the number of your Eurosim travel SIM card select "My numbers" menu bar.





CHECK RATES

Tapping "Check rates" menu bar displays the rates for incoming and outgoing calls, SMS and GPRS for your current location.



Warning!

When in EU One Rate for EU is automatically activated for Eurosim travel SIM cards with especially beneficial rates for calls, SMS and data transfer.

binom

OK

CALL SUPPORT

In case of any questions regarding the use of the Eurosim travel SIM card, the user can contact the technical support service. To do this, select the corresponding menu bar. You are warned that a conversation may be recorded in order to improve the quality of service, then you have an incoming call from technical support specialist, to whom you can turn for help.









Warning!

There is no fee for contacting the technical support service; you can call support free anytime.

SPENT PER MONTH

To check your spendings select "Spent per month" menu bar. You will be notified of expenses for the current month by SMS.

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OK





HIDE CALLBACK

The menu contains a slider to turn on/off this function. **Callback** occurs when the originator of a call is immediately called back in a second call as a response.

 Image: A state of the state of
Simmate
 Balance
Check balance
My numbers
Check rates
Call support
Spent per month
Hide Callback This option hides callback process

HIDE CALLBACK

If the slider is off, when you try to call another number, you receive an incoming call, by answering which, you initiate a connection with the called subscriber.



If the slider is on, this process occurs automatically, and the Callback is hidden.